



PROVIDER *bulletin*

April 2, 2020

Re: Telephonic/Telehealth Service Billing Codes – **UPDATED April 1, 2020**

Dear Plan Provider:

Kern Health Systems (KHS) has received additional information regarding the telephonic service codes that physicians and mid-level providers can use to render health services to our Members. This bulletin supersedes previous notices. It is strongly encouraged to receive the Medi-Cal updates by visiting the Department of Health Care Services website for additional information <https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%91Response.aspx>

Telephonic/Telehealth Services

Primary Care Physician and Specialist billing codes for services conducted via Telephonic **OR** Telehealth (MD or Mid-Level). *Services will be reimbursable at your current contractual value effective March 17th, 2020.*

Physicians		
	*New Patient (Telehealth only)	Established Patient (Telehealth and Telephonic)
Applicable CPT	99201, 99202, 99203, 99204, 99205	99212 (Typical time 10 minutes) 99213 (Typical time 15 minutes) 99214 (Typical time 25 minutes) 99215 (Typical time 40 minutes)
POS	02	02
Modifier	95	95

**Telephonic services not applicable for new patients*

For Medi-Cal providers, bill using the appropriate and regular CPT or HCPCS codes that would correspond to the visit performed in-person, please include POS 02 and Modifier 95 for synchronous or Modifier GQ for asynchronous. Not applicable to RHC and FQHC, RHC and FQHC refer to guidelines below.

- Synchronous, interactive audio and telecommunications systems: Modifier 95
- Asynchronous store and forward telecommunications systems: Modifier GQ

FQHC/RHC ONLY:

FQHC/RHC ONLY		
	*New Patient (Telehealth only)	Established Patient (Telehealth and Telephonic)
Applicable REV Code	0521	0521
HCPCS Code	T1015SE	T1015SE
CPT (On Informational Line)	99201, 99202, 99203, 99204, 99205	99212 (Typical time 10 minutes) 99213 (Typical time 15 minutes) 99214 (Typical time 25 minutes) 99215 (Typical time 40 minutes)

**Telephonic services not applicable for new patients*

COVID-19 diagnosis codes:

The following diagnosis codes are available for your use as specified with the effective dates listed:

- U07.1 – COVID-19 (**Effective 4/1/2020**)
- B97.29 - Other coronavirus as the cause of diseases classified elsewhere (**use through 03/31/2020**)
- Z20.828 – Contact with and (suspected) exposure to other viral communicable diseases.”(**Effective 01/01/2020-present**)
- Z03.818 – Encounter for observation for suspected exposure to other biological agents ruled out” (**Effective 01/01/2020-present**)

If you have questions, please contact Kern Health Systems’ Provider Network Management Department at (661) 664-5000.

Sincerely,

Emily Duran
Chief Network Administration Officer
Kern Health Systems