

September 1, 2017

## **PROVIDER CONNECTION**

Dear Provider,

**Kern Health Systems is tentatively scheduled to launch an all new Provider Connection on October 16, 2017.** The new Provider Connection will include enhanced features such as:

- New online authorization interface
- Ability to run on-demand membership rosters
- Multiple member eligibility lookup

**The existing Provider Connection will be taken offline and will no longer be available.**

KHS will be sending multiple reminders up until the launch date.

To facilitate this transition, KHS is offering daily training sessions to its in-network providers up until the new Provider Connection is implemented. Please visit the link below to register and sign up for a specific training date. These trainings will be conducted in a “train the trainer” format. The meeting should be attended by someone who has administrative authority for that particular practice, and can go back and give access to subsequent users within the same office. Slots are limited to 2 persons per office and only 1 training session needs to be attended. A light breakfast and beverages will be provided.

If you have questions or additional training is needed, please contact your Provider Relations Representative directly or call KHS at 1-800-391-2000

Please register for training at <https://www.regpacks.com/KHSProviderConnection>

Sincerely,

Jake Hall  
Provider Relations Supervisor

