



# KERN HEALTH SYSTEMS

## REGULAR MEETING OF THE QUALITY IMPROVEMENT/UTILIZATION MANAGEMENT COMMITTEE

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### AGENDA

**April 29, 2010**

**7:30 A.M. at 9700 Stockdale Hwy.  
Bakersfield, CA 93311**

The Agenda is divided into two sections:

**CORRESPONDENCE AND CONSENT CALENDAR:** These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

**REGULAR CALENDAR:** These items include quality improvement, utilization management and policy matters.

### REGULAR AGENDA

#### CORRESPONDENCE AND CONSENT CALENDAR

1. Approval of the QI/UM Committee Minutes of February 25, 2010 meeting (Attachment)
2. Approval of the Physician Advisory Committee Minutes of March 3, 2010 meeting (Attachment)
3. Approval of the Physician Advisory Committee Minutes of March 31, 2010 meeting (Attachment)
4. Approval of the Pharmacy and Therapeutics Committee Minutes of February 24, 2010 meeting (Attachment)
5. Approval of the Public Policy/Community Advisory Committee Minutes of March 16, 2010 meeting (Attachment)
6. Critical Elements Monitoring, Focus Review Quarter Ending March 31, 2010 (Attachment)
7. IHA Monitoring, Focus Review Quarter Ending March 31, 2010 (Attachment)

8. IHEBA Monitoring, Focus Review Quarter Ending March 31, 2010 (Attachment)
9. CCS Monitoring, Focus Review Quarter Ending March 31, 2010 (Attachment)
10. Kern Regional Center (KRC) and Early Starts Monitoring, Focus Review Quarter Ending March 31, 2010 (Attachment)
11. Referral Process Monitoring, Focus Review Quarter Ending March 31, 2010 (Attachment)
12. Asthma Care Monitoring Quarter Ending March 31, 2010 (Attachment)
13. Perinatal Care Monitoring Quarter Ending March 31, 2010 (Attachment)
14. Diabetes Care Monitoring Quarter Ending March 31, 2010 (Attachment)
15. Site Review Summary Report January 1, 2010 to March 31, 2010 (Attachment)
16. Diabetes Case Management Quarterly Report January 1, 2010 to March 31, 2010 (Attachment)
17. Disease Management Report February 2010 (Attachment)
18. ER Collaborative Monthly Summary January 2010 (Attachment)
19. ER Collaborative Monthly Summary February 2010 (Attachment)
20. ER Collaborative Monthly Summary March 2010 (Attachment)
21. No Prior Authorization Criteria, Auto Authorization Criteria for Peds and Auth Authorization Criteria for Adults (Attachment)
22. 2010 Tabulated Grievances, 1st Quarter (Attachment)
23. Credentialing/Recredentialing Summary Report, January 1, 2010 – March 31, 2010 (Attachment)
24. Monthly TAR audit January, February and March 2010 (Attachments)

## REGULAR CALENDAR

### I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

**SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!**

## II. MEMBER AND STAFF INTRODUCTIONS

Please state your name and title

## III. ACTION ITEMS

1. Medical Director (Remington Brooks, MD)  
Discussion and possible action regarding:
  - a. Medical Director's Report (Attachment)
2. Quality Improvement/Disease Management  
(Linda Howells, RN)
  - a. Use of Appropriate Medication for People with Asthma, 2009 HEDIS Improvement Plan (Attachment)
  - b. Timeliness of Prenatal Care, 2009 HEDIS Improvement Plan (Attachment)
  - c. Comprehensive Diabetic Quality Improvement Plan (Attachment)
3. Member Health Education (Isabel Silva, MPH, Supervisor)
  - a. Health Education Department Activities Report Quarter Ending March 31, 2010 (Attachment)
4. Utilization Management Department (Deborah Murr, RN)
  - a. Utilization Management Reporting Period January 1, 2010 – March 31, 2010 (Attachment)
5. Member Services (Louie Iturriria, Director of Marketing and Member Services)
  - a. 1st Quarter 2010 Grievance Summary (Attachment)

**Next regular meeting: June 24, 2010**

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**PLEASE NOTE:** Anyone wishing information on Kern Health Systems QI/UM Committee Agendas should contact Linda Howells RN, the Kern Health Systems QI Manager, either by telephone at (661) 664-5111 or in writing at the following address:

**Kern Health Systems**  
9700 Stockdale Hwy.  
Bakersfield, CA 93311-3617

Such requests must be received by Linda Howells, RN no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.