



KERN HEALTH SYSTEMS

REGULAR MEETING OF THE QUALITY IMPROVEMENT/UTILIZATION MANAGEMENT COMMITTEE

AGENDA

December 11, 2008

**7:30 A.M. at 9700 Stockdale Hwy.
Bakersfield, CA 93311**

The Agenda is divided into two sections:

CORRESPONDENCE AND CONSENT CALENDAR: These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

REGULAR CALENDAR: These items include quality improvement, utilization management and policy matters.

REGULAR AGENDA

CORRESPONDENCE AND CONSENT CALENDAR

1. Approval of the QI/UM Committee Minutes of October 30, 2008 meeting (Attachment)
2. Approval of the Physician Advisory Committee Minutes of November 12, 2008 (Attachment)
3. Quality Improvement Evaluation 2008 (Attachment)
4. Quality Improvement Work Plan 2009 (Attachment)
5. Health Education Cultural & Linguistics Group Needs Assessment Annual Update 2008 (Attachment)
6. 2009 Health Education Plan (Attachment)
7. Referral Process Compliance Audit 3rd Quarter 2008 (Attachment)
8. Utilization Management Fluoride Varnish 3rd Quarter 2008 (Attachment)

9. Utilization Management Activities Report 3rd Quarter 2008
(Attachment)
10. KP OnCall HealthCare Communications 3rd Quarter 2008
(Attachment)

REGULAR CALENDAR

I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

II. MEMBER AND STAFF INTRODUCTIONS

Please state your name and title

III. ACTION ITEMS

1. Medical Director (Remington Brooks, MD)
Discussion and possible action regarding:
 - a. Medical Director's Report (Attachment)
2. Quality Improvement Department (Linda Howells, RN)
 - a. 2009 Quality Improvement Program (Attachment)
3. Health Education Department (Isabel Silva, MPH)
Discussion and possible action regarding:
 - a. 2008 Health Education Program Evaluation (Attachment)

4. Utilization Management (Deborah Schutz, RN, JD)
Discussion and possible action regarding:
 - a. 2009 Utilization Management Program (Handout)

5. Member Services (Susan McKenna, MBA)
Discussion and possible action regarding:
 - a. 3rd Quarter 2008 Grievance Summary (Attachment)

Next regular meeting: February 26, 2009

PLEASE NOTE: Anyone wishing information on Kern Health Systems QI/UM Committee Agendas should contact Linda Howells RN, the Kern Health Systems QI Manager, either by telephone at (661) 664-5111 or in writing at the following address:

Kern Health Systems
9700 Stockdale Hwy.
Bakersfield, CA 93311-3617

Such requests must be received by Linda Howells, RN no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.