



# KERN HEALTH SYSTEMS

## REGULAR MEETING OF THE QUALITY IMPROVEMENT/UTILIZATION MANAGEMENT COMMITTEE

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### **AGENDA**

**April 26, 2007**

**7:30 A.M. at 9700 Stockdale Hwy.  
Bakersfield, CA 93311**

The Agenda is divided into two sections:

**CORRESPONDENCE AND CONSENT CALENDAR:** These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

**REGULAR CALENDAR:** These items include quality improvement, utilization management and policy matters.

### **REGULAR AGENDA**

#### **CORRESPONDENCE AND CONSENT CALENDAR**

1. Approval of the QI/UM Committee Minutes of December 14, 2006 meeting (Attachment)
2. Approval of the QI/UM Committee Minutes of February 22, 2007 (Attachment)
3. Approval of the Physician Advisory Committee Minutes of April 11, 2007 (Attachment)
4. Approval of the Minutes of the Pharmacy and Therapeutics Committee of February 28, 2007 (Attachment)
5. Critical Elements Monitoring, Focus Reviews - Quarter Ending March 2007 (Attachment)
6. IHA Monitoring, Focus Reviews – Quarter Ending March 2007 (Attachment)

7. Kern Regional/Early Starts Monitoring, Focus Reviews– Quarter Ending March 2007 (Attachment)
8. CCS Monitoring, Focus Reviews – Quarter Ending March 2007 (Attachment)
9. Referral Process Monitoring, Focus Reviews – Quarter Ending March 2007 (Attachment)
10. Site Review Summary Report, January – March 2007 (Attachment)
11. Health Education Department Activities Report, First Quarter 2007 (Attachment)
12. KP OnCall HealthCare Communications, First Quarter 2007 (Attachment)
13. Nursing Facility Services and Long Term Care Report, First Quarter 2007 (Attachment)
14. Provider Authorization Denial Report, 1st Quarter 2007 (Attachment)
15. Referral Process Compliance Audit, 1st Quarter 2007 (Attachment)
16. Request for Second Opinion, 1st Quarter 2007 (Attachment)
17. Timeliness of UM Decisions, 1st Quarter 2007 (Attachment)
18. Member Services Quarterly Call Activity Report, January through March 2007 (Attachment)
19. PCP Changes by Reason 2007, January - March 2007 First Quarter (Attachment)
20. 2007 Tabulated Grievances, Jan – March First Quarter (Attachment)
21. Credentialing/Rec credentialing 1st Quarter 2007 Summary Report, (Attachment)
22. Monthly TAR audits for January, February and March 2006 (Attachment)
23. Encourage Appropriate Use of Antibiotic Therapy: Cephalosporins, Penicillins and Quinolones, 4<sup>th</sup> Quarter 2006 (Attachment)

## **REGULAR CALENDAR**

### **I. PUBLIC COMMENT**

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

**SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!**

**II. MEMBER AND STAFF INTRODUCTIONS**

Please state your name and title

**III. ACTION ITEMS**

1. Medical Director (Lon Graves, MD)  
Discussion and possible action regarding:
  - a. Medical Director's Report (Attachment)
  
2. Quality Improvement (Linda Howells, RN)  
Staff Update  
Discussion and possible action regarding:
  - a. IHEBA Monitoring, Focus Reviews – Quarter Ending March 2007 (Attachment)
  
3. Member Services (Susan McKenna)  
Staff Update  
Discussion and possible action regarding:
  - a. First Quarter 2007 Grievance Summary (Attachment)

**Next regular meeting: June 28, 2007**

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**PLEASE NOTE:** Anyone wishing information on Kern Health Systems QI/UM Committee Agendas should contact Linda Howells RN, the Kern Health Systems QI Manager, either by telephone at (661) 664-5111 or in writing at the following address:

**Kern Health Systems**  
9700 Stockdale Hwy.  
Bakersfield, CA 93311-3617

Such requests must be received by Linda Howells, RN no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.