



PROVIDER *bulletin*

June 2, 2009

Dear KHS provider:

In today's economic environment, health care identity theft and fraud rates have increased dramatically. According to the National Health Care Anti-Fraud Association, in 2007 an estimated \$68 billion was lost to health care fraud in the U.S. Failing to correctly verify a patient's identity creates a potentially dangerous health care scenario, as well as the potential for financial loss. Verifying a patient's identity is a critical step in preventing fraud.

The following 3 forms of identification should be used to verify a KFHC member's identity:

1. **CALIFORNIA DRIVER'S LICENSE OR STATE ISSUED (picture) ID**
2. **KFHC MEMBER IDENTIFICATION CARD**
3. **MEDI-CAL BENEFIT IDENTIFICATION CARD (BIC card)**

KHS and our Audit and Investigation Services (AIS) Department continue to develop policies and procedures to help reduce health care fraud and the associated costs. To report suspected fraud, call us at 1-800-391-2000 or visit our website: www.kernhealthsystems.com.

If you have any questions please call Provider Relations at (661) 664-5146.

Thank you,

Jake Hall
Provider Relations Supervisor
Kern Health Systems

