



KERN HEALTH SYSTEMS

MEETING OF THE BOARD OF DIRECTORS

AGENDA

DATE: November 9, 2006
TIME: 7:00 A.M.
PLACE: 9700 Stockdale Hwy
1st Floor, Board Room
Bakersfield, CA

The Agenda is divided into three sections:

CORRESPONDENCE AND CONSENT CALENDAR: These matters include routine non-policy financial and administrative actions, may include correspondence, and are usually approved by a single majority vote. Any Board Member may remove an item from the correspondence and consent calendar.

REGULAR CALENDAR: These items include significant financial, administrative and policy matters.

CLOSED SESSION: These items include contracting, peer review, personnel and litigation matters and other issues to be discussed by Board members only, with a report to the public on any action taken.

Regular Agenda Correspondence and Consent Calendar

- A. Approval of the minutes of the September 14, 2006 Board Meeting (Attachment)
- B. Approval of the minutes of the September 5, 2006 Finance Committee Meeting (Attachment)
- C. Approval of the following policy and procedure updates:
 1. 3.50-P, Medical Transportation Services (Attachment)
 2. 5.01-I, KHS Member Grievance Process (Attachment)
 3. 5.01-P, KHS Member Grievance Process (Attachment)
 4. 14.51-P, Independent Medical Review (Attachment)
 5. 14.52-P, DMHC Grievance Review (Attachment)
- D. Approval of the following minutes and attachments from the QI/UM Committee:

1. Approval of the QI/UM Committee Minutes of November 2, 2006 (Attachment)
2. Approval of the QI/UM Committee Minutes of August 31, 2006 meeting (Available upon request)
3. Approval of the Physician Advisory Committee Minutes of September 13, 2006 meeting (Available upon request)
4. Approval of the Public Policy/Community Advisory Committee Minutes of September 14, 2006 (Available upon request)
5. Approval of the Pharmacy and Therapeutics Committee Minutes of August 30, 2006 meeting (Available upon request)
6. Adolescent Collaborative Interim Status Report, May 2006 (Available upon request)
7. Critical Elements Monitoring, Focus Reviews - Quarter Ending September 2006 (Available upon request)
8. IHEBA Monitoring, Focus Reviews – Quarter Ending September 2006 (Available upon request)
9. IHA Monitoring, Focus Reviews – Quarter Ending September 2006 (Available upon request)
10. Kern Regional/Early Starts Monitoring, Focus Reviews– Quarter Ending September 2006 (Available upon request)
11. CCS Monitoring, Focus Reviews – Quarter Ending September 2006 (Available upon request)
12. Referral Process Monitoring, Focus Reviews – Quarter Ending September 2006 (Available upon request)
13. Site Review Summary Report, July - September 2006 (Available upon request)
14. 2004 Consumer Assessment of Health Plans Survey (CAHPS) (Available upon request)
15. Health Education Department Activities Report, Third Quarter 2006 (Available upon request)
16. KP OnCall HealthCare Communications, Third Quarter 2006 (Available upon request)
17. Nursing Facility Services and Long Term Care Report, Second Quarter 2006 (Available upon request)
18. Nursing Facility Services and Long Term Care Report, Third Quarter 2006 (Available upon request)
19. Provider Authorization Denial Report, 3rd Quarter 2006 (Available upon request)
20. Referral Process Compliance Audit, 3rd Quarter 2006 (Available upon request)
21. Request for Second Opinion, 3rd Quarter 2006 (Available upon request)
22. Timeliness of UM Decisions, 2nd Quarter 2006 (Available upon request)
23. Timeliness of UM Decisions, 3rd Quarter 2006 (Available upon request)
24. PCP Changes by Reason 2006, July - September 2006 Third Quarter (Available upon request)
25. 2006 Tabulated Grievances, July - September 2006 Third Quarter (Available upon request)

26. Member Services Quarterly Call Activity Report, July – September 2006 (Available upon request)
27. Kern Health Systems 2006 Call Center Report (Available upon request)
28. Provider Accessibility 2006 (Available upon request)
29. Credentialing/Rec credentialing 3rd Quarter 2006 Summary Report, (Available upon request)
30. Monthly TAR audits for July, August and September 2006 (Available upon request)
31. Policy #5.01-I, KHS Member Grievance Process (Available upon request)
32. Policy #5.01-P, KHS Member Grievance Process (Available upon request)
33. Medical Director's Report (Available upon request)
34. KFHC Focused Reviews Conducted September 20-21, 2006 (Available upon request)
35. Case Manager Activity Report, 3rd Quarter 2006 (Available upon request)
36. Grievance Summary, 3rd Quarter 2006 (Available upon request)
37. 2005 Customer Satisfaction Summary (Available upon request)
38. Weight Watchers Program Report, July – September 2006 (Available upon request)

Regular Calendar

I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Board on any matter not on this agenda but under the jurisdiction of the Board. They may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Board at a later meeting. Also, the Board may take action to direct the staff to place a matter of business on a future agenda.

SPEAKERS ARE LIMITED TO TWO MINUTES!

PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION

II. COMMITTEE REPORT

- A. Finance Committee (on Consent Calendar)
- B. QI/UM Committee (on Consent Calendar)

III. STAFF REPORTS

- A. CEO Report (Handout)
- B. Medical Director's Report (Attachment)
 1. Grievance Summary, 3rd Quarter 2006 (Attachment)
 2. Tabulated Grievances, 3rd Quarter 2006 (Attachment)

IV. ACTION ITEMS

- A. Discussion and possible action regarding approval of KHS and KHS Group Health Plan Financial Statements for August and September 2006 (Attachment)

- B. Discussion and possible action regarding approval of distribution of employee incentive bonus for 2006 (Attachment)
- C. Discussion and possible action regarding recommendation to Board of Supervisors for Urban Physician Representative and Rural Hospital representative replacement to KHS Board of Directors
- D. Discussion and possible action regarding lifting of moratorium for contracting for Home Health Services.

Adjourn to Closed Session:

V. CLOSED SESSION

- A. Closed Session Regarding Personnel (Government Code (Action 54957.1))
- B. Closed Session Regarding Peer Review
(California and Welfare Institutions Code Section (14087.38(n))
 - I. Closed Session to discuss and discharge its responsibility to evaluate and improve the quality of care rendered by health facilities and Health practitioners.
- C. Closed Session Regarding Provider Rates and Contracts
(California Welfare and Institutions Code Section 14087.38(m))
 - I. Closed session to consider and take action of matters pertaining to contracts, and contract negotiations with providers of health care services concerning all matters related to rate of payment.
- D. Closed Session Regarding Potential Litigation (California Government Code Section 54956.9)

Board to reconvene to open session for report on closed session immediately following closed session.

PLEASE NOTE: Anyone wishing information on the Kern Health Systems Board of Directors or Committee Agendas should contact Kern Health Systems, either by telephone at (661) 664-5000 or in writing at the following address:

Kern Family Health Care
9700 Stockdale Highway
Bakersfield, CA 93311

Such requests must be received no later than 5:00 p.m. ten (10) business days prior to the next regularly scheduled Board Meeting.