



# KERN HEALTH SYSTEMS

## REGULAR MEETING OF THE QUALITY IMPROVEMENT/UTILIZATION MANAGEMENT COMMITTEE

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### AGENDA

December 14, 2006

7:30 a.m. at 9700 Stockdale Hwy.  
Bakersfield, CA 93311

**The Agenda is divided into two sections:**

**CORRESPONDENCE AND CONSENT CALENDAR:** These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

**REGULAR CALENDAR:** These items include quality improvement, utilization management and policy matters.

#### REGULAR AGENDA

##### CORRESPONDENCE AND CONSENT CALENDAR

1. Approval of the QI/UM Committee Minutes of November 2, 2006 meeting (Attachment)
2. Approval of the Physician Advisory Committee Minutes of November 8, 2006 meeting (Attachment)
3. Approval of the Pharmacy and Therapeutics Committee Minutes of November 30, 2006 meeting (Attachment)

#### REGULAR CALENDAR

##### I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

**SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!**

## II. MEMBER AND STAFF INTRODUCTIONS

Please state your name and title

## III. ACTION ITEMS

1. Medical Director (Lon Graves, MD)  
Discussion and possible action regarding:
  - a. Medical Directors Report (Attachment)
2. Quality Improvement (Linda Howells, RN)  
Staff Update  
Discussion and possible action regarding:
  - a. Facility Audit Satisfaction Survey 2006 (Attachment)
  - b. 2006 Quality Improvement Evaluation (Handout)
  - c. 2006 Quality Improvement Program Description (Handout)
  - d. 2006 Quality Improvement Work Plan (Handout)
3. Utilization Management (Cathy Giovanetti, RN)  
Staff Update  
Discussion and possible action regarding:
  - a. Provider Authorization Denial Report 2nd Quarter 2006 (Attachment)
4. Provider Relations (Stacy Reeves)
  - a. 2006 3<sup>rd</sup> Quarter Mystery Caller Report (Attachment)

**Next regular meeting: February 22, 2007**

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PLEASE NOTE: Anyone wishing information on Kern Health Systems QI/UM Committee Agendas should contact Linda Howells RN, the Kern Health Systems QI Manager, either by telephone at (661) 664-5111 or in writing at the following address:

Kern Health Systems  
9700 Stockdale Hwy.  
Bakersfield, CA 93311-3617

Such requests must be received by Linda Howells, RN no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.