

**KERN FAMILY HEALTH CARE
REGULAR MEETING OF THE
QUALITY IMPROVEMENT/UTILIZATION MANAGEMENT
COMMITTEE**

AGENDA

April 27, 2006

**7:30 a.m. at 9700 Stockdale Hwy.
Bakersfield, CA 93311**

The Agenda is divided into two sections:

CORRESPONDENCE AND CONSENT CALENDAR: These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

REGULAR CALENDAR: These items include quality improvement, utilization management and policy matters.

REGULAR AGENDA

CORRESPONDENCE AND CONSENT CALENDAR

1. Approval of the QI/UM Committee Minutes of February 23, 2006 meeting (Attachment)
2. Approval of the Physician Advisory Committee Minutes of March 8, 2006 meeting (Attachment)
3. Approval of the Physician Advisory Committee Minutes of April 11, 2006 meeting (Attachment)
4. Approval of the Public Policy/Community Advisory Committee Minutes of March 30, 2006 (Attachment)
5. KP OnCall HealthCare Communications, 1st Quarter, 2006 (Attachment)
6. Request for Second Opinion, 1st Quarter, 2006 (Attachment)
7. TAT UM Referral Authorization Audit, 4th Quarter 2005 (Attachment)
8. TAT UM Referral Authorization Audit , 1st Quarter 2006 (Attachment)
9. Daily Inpatient Census, 1st Quarter 2006 (Attachment)j
10. PCP Changes by Reason – 2006 (Attachment)
11. 2006 Call Center Report (Attachment)
12. Member Services Quarterly Call Activity Report – January thru March 2006 (Attachment)
13. 2006 Tabulated Grievances, 1st Quarter (Attachment)
14. DHS MMCD Member Rights Audit – August 2005, Corrective Action Plan (Attachment)
15. Department of Health Services – Monitoring Review Report (Attachment)

REGULAR CALENDAR

I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They

may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

II. MEMBER AND STAFF INTRODUCTIONS

Please state your name and title

III. ACTION ITEMS

1. Medical Director (Lon Graves, MD)
Discussion and possible action regarding:
 - a. Medical Directors Report (*Handout*)
2. Quality Improvement (Linda Howells, RN)
Staff Update
Discussion and possible action regarding:
 - a. Site Review Summary Report, 1st Quarter 2006 (*Attachment*)
3. Utilization Management (Nancy Nikolsi, NR)
Staff Update
Discussion
4. Member Services (Susan McKenna)
Staff Update
Discussion and possible action regarding:
 - a. Grievance Summary 1st Quarter 2006 (*Handout*)
5. Provider Relations (Stacy Reeves)
Staff Update
Discussion and possible action regarding:
 - a. Credentialing/Recredentialing Summary Report, 1st Quarter 2006 (*Handout*)

Next regular meeting: June 29, 2006

PLEASE NOTE: Anyone wishing information on Kern Family Health Care QI/UM Committee Agendas should contact Mrs. Ingrid Merino, the Kern Family Health Care QI Technician, either by telephone at (661) 664-5115 or in writing at the following address:

Kern Family Health Care
9700 Stockdale Hwy.
Bakersfield, CA 93311-3617

Such requests must be received by Mrs. Ingrid Merino no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.