

KERN FAMILY HEALTH CARE REGULAR MEETING OF THE QUALITY IMPROVEMENT/UTILIZATION MANAGEMENT COMMITTEE

AGENDA

December 8, 2005

**7:30 a.m. at 9700 Stockdale Hwy.
Bakersfield, CA 93311**

The Agenda is divided into two sections:

CORRESPONDENCE AND CONSENT CALENDAR: These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

REGULAR CALENDAR: These items include quality improvement, utilization management and policy matters.

REGULAR AGENDA

CORRESPONDENCE AND CONSENT CALENDAR

1. Approval of the QI/UM Committee Minutes of October 27, 2005 meeting (Attachment)
2. Approval of the Physician Advisory Committee Minutes of November 9, 2005 meeting (Attachment)
3. Staying Healthy Provider Report Card Report – April to June, 2005 (Attachment)
4. Staying Healthy Provider Report Card Report – July to September, 2005 (Attachment)
5. Grievance Summary 3rd Quarter, 2005 (Attachment)
6. Tabulated Grievances 3rd Quarter, 2005 (Attachment)
7. Approval of the following policies and procedures (Attachments):

<u>Policy #</u>	<u>Title</u>
3.03-P	Kern Regional Center Services (Developmental Disabilities and Early Intervention)
3.11-I	Home and Community Based Services (HCBS) Waiver Programs
3.16-P	California Children's Services (CCS)
3.25-I	Authorization Review and Approval Levels
3.25-P	No Authorization Services and Procedures
3.36-P	Asthma Treatment and Management
3.56-P	Services for Children with Special Health Care Needs

REGULAR CALENDAR

I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

II. MEMBER AND STAFF INTRODUCTIONS

Please state your name and title

III. ACTION ITEMS

1. Medical Director (Lon Graves, MD)
Discussion and possible action regarding:
 - a. Medical Directors Report (*handout*)

2. Provider Relations (Stacy Reeves)
Staff Update
Discussion and possible action regarding:
 - a. Mystery Caller Report – 3rd Quarter 2005 (*handout*)
 - b. Provider Newsletter (*handout*)

Next regular meeting: February 23, 2006

PLEASE NOTE: Anyone wishing information on Kern Family Health Care QI/UM Committee Agendas should contact Mrs. Ingrid Merino, the Kern Family Health Care QI Technician, either by telephone at (661) 664-5115 or in writing at the following address:

Kern Family Health Care
9700 Stockdale Hwy.
Bakersfield, CA 93311-3617

Such requests must be received by Mrs. Ingrid Merino no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.