

**KERN FAMILY HEALTH CARE
REGULAR MEETING OF THE
PUBLIC POLICY/COMMUNITY ADVISORY COMMITTEE**

**AGENDA
September 14, 2006
12:00 p.m. at 9700 Stockdale Hwy.
Bakersfield, CA 93311**

The Agenda is divided into two sections:

CORRESPONDENCE AND CONSENT CALENDAR: These matters include routine reports and statistical facts, may include correspondence, and are usually approved by a single majority vote. Any Committee Member may remove an item from the correspondence and consent calendar.

REGULAR CALENDAR: These items include health education, marketing and cultural linguistic services.

**REGULAR AGENDA
CORRESPONDENCE AND CONSENT CALENDAR**

1. Approval of Minutes of June 16, 2006 meeting (Attachment)
2. Health Education Department Activities Report, Second Quarter 2006 (Attachment)
3. Adolescent Wellness Incentive Project Year 3, April – June 2006 Fourth Quarter (Attachment)
4. Pap Smear & Mammogram Incentive Project Year 1, April – June 2006 Fourth Quarter (Attachment)
5. Membership Enrollment Reports - Medi-Cal & Healthy Families (Attachment)

REGULAR CALENDAR

I. PUBLIC COMMENT

This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Committee at a later meeting.

Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.

SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

II. MEMBER AND STAFF INTRODUCTIONS

Please state your name and title.

III. ACTION ITEMS

1. Member Services Report (Susan McKenna)

Discussion and possible action of:

- a. 2006 2nd Quarter Grievances
- b. 2006 Member Satisfaction Survey

2. Provider Relations Report (Stacy Reeves)

Discussion and possible action of:

- a. 2006 2nd Quarter Mystery Caller Report

3. Marketing Report (Louis Iturriria)

Discussion and possible action of:

- a. Member Materials
 - 1) Fall 2006 Member Newsletter

4. Quality Improvement/Health Education Report (Linda Howells-Kuhn, RN)

Discussion and possible action of

- a. 2006 HEDIS Rates for Medi-Cal managed care plans
- b. Weight Watchers Program Report, April - June 2006

IV. Next Meeting(s)

1. December 14, 2006 (Margo Arnold, Chair)

PLEASE NOTE: Anyone wishing information on Kern Family Health Care Public Policy/Community Advisory Committee Agendas should contact Louis Iturriria, Marketing/Public Affairs Supervisor, either by telephone at (661) 664-5120 or in writing at the following address:

Kern Family Health Care
9700 Stockdale Hwy
Bakersfield, CA 93311

Such requests must be received by Louis Iturriria no later than 5:00 p.m. ten (10) calendar days prior to the next regularly scheduled Committee Meeting.